



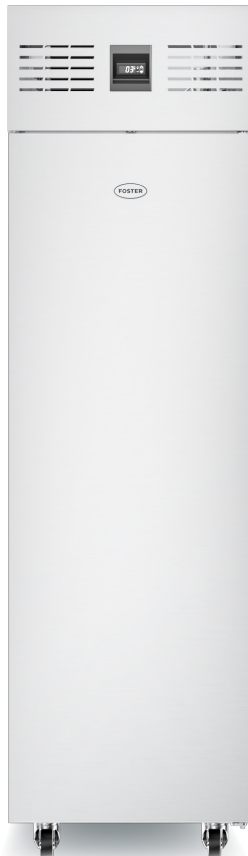
The Refrigeration Experts

# User Manual

UK

## Bakery Cabinets - Greggs Specification

EP20BSR, EP20BSF, EP26BSR, EP26BSF.



# Four Steps

to extend the life of your appliance

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1

Getting to know your  
new Foster appliance



2

Installation



3

Using the appliance



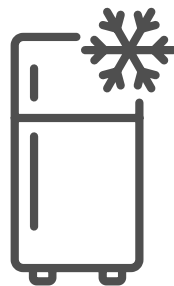
4

Maintenance



# 1

## Getting to know your new Foster appliance



These instructions should be retained and made readily accessible by personnel using the appliance. The instructions should be read thoroughly prior to appliance installation. Failing to follow the advice contained in this manual may result in damage to the appliance and personal injury to the operator.

All installations **must** conform to local and municipal regulations and directives. In case of doubt contact your Foster authorised distributor or the Foster Technical Department. The information contained in this manual is current at the time of publication and is subject to change without notice.



### CAREFUL – DANGER

Ignoring this sign and remarks may result in personal danger.



### CAREFUL – DANGER

Ignoring this sign and remarks may result in damage to your appliance.



### INFORMATION

Useful hints to make the best use of your appliance.



### RISK OF FIRE/FLAMMABLE MATERIALS

Specific precautions are required to prevent ignition.

## Environmental

Climate class indicated on the serial plate shows the ambient temperature & humidity at which this appliance has been tested, for the purposes of establishing values in line with European standards.

Climate Class	Temperature	Relative humidity
4	30°C	55%
5	40°C	40%

Model	Refrigerant	Refrigerant GWP	Refrigerant Charge (gms)	EEl
EP26BSF	R290	3	120	67.97
EP26BSR	R290	3	110	38.93

## Electrical Safety

This equipment shall be connected to an electrical supply protected by a Residual Current Device (RCD). This may include a residual current circuit breaker (RCCB) type socket, or through a Residual Current Circuit Breaker with overload protection (RCBO) supplied circuit.

Should it be necessary to replace the fuse, the replacement fuse must be of the value stated on the serial label for the appliance.

## General Safety

- Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
- Keep all ventilation openings in the appliance or in the structure of a built in unit clear of any obstructions.
- Do not use electrical appliances inside the storage compartment.
- Do not use steam cleaners, pressure washers or other jets/sprays of water on or around the appliance.
- The appliance is air tight when the door is closed therefore under no circumstances should any living body be stored or 'locked in' the appliance.
- This appliance is heavy. When moving the appliance care should be taken and correct safe practices followed. The appliance should not be moved over uneven surfaces.
- The emitted sound level of this appliance is not greater than 70dB(A).
- To ensure stability the appliance should be located on a flat, level surface, correctly loaded.
- Do not use mechanical devices to accelerate the defrost process.

- Care should be taken not to damage the refrigeration circuit and/or system.
- If the supply cord is damaged, it must be replaced by the manufacturer, it's service agent or similarly qualified persons in order to avoid hazards.
- Care should be taken to avoid prolonged contact with cold surfaces with unprotected body parts, correct PPE to be used at all time.

## Disposal Requirements



This appliance contains components and materials (some of which are flammable) that may be harmful to the environment if not disposed of correctly. Disposal of this appliance should be carried out by a suitably licenced waste contractor in accordance with national laws and regulations which may be in force at the time. For more information please contact your local authority environmental department.



## 2 Installation



### Removal of packaging and castor fitting

Prior to carrying out this operation please ensure that these instructions have been read, understood and that the necessary personnel and tools are available to ensure that these instructions are complied with. It is also recommended that a full assessment of the installation conditions and requirements be conducted prior to commencing this operation.

Tools required: A sharp retractable knife or scissors  
Pliers or cutters suitable to cut hard plastic  
19mm hex head socket  
A small crow bar  
A hammer



This appliance weighs up to 150kg when empty and at least 4 people will be needed to support the appliance whilst these instructions are carried out.



Never lift more weight than you are comfortable with. Any lifting should be carried out using correct lifting techniques.



Never stand directly in line or under the appliance when it is leaning at an angle while carrying out these instructions.



appliance is top heavy and care should be taken when manoeuvring uneven or sloping surfaces. Do not manoeuvre the appliance without assistance.

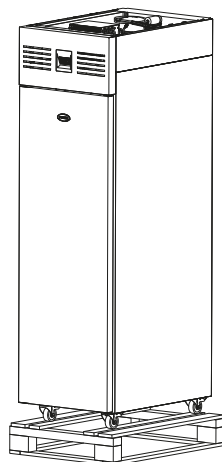


It is recommended that gloves are worn when carrying out these instructions.

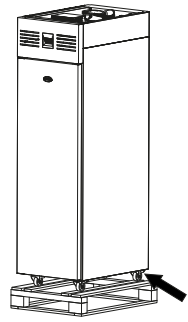


Do not damage the refrigeration circuit.

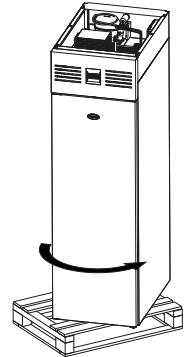
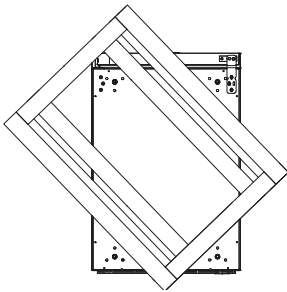
- 1 Remove outer plastic and cardboard. Take care not to damage the appliance with any sharp objects used to remove the packaging.
- 2 The appliance comes without castors fitted. These are located within the appliance and must be fitted prior to removal of the wooden



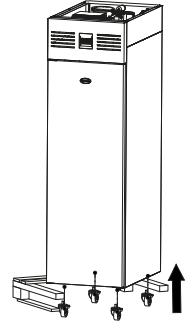
- 3 Release the appliance from the pallet using the 19mm socket to remove the bolts from the base. With at least 2 people supporting the appliance, rotate the appliance counter clockwise.



- 4 Position the appliance on the pallet so that the fixings highlighted below are located in the positioned as shown.

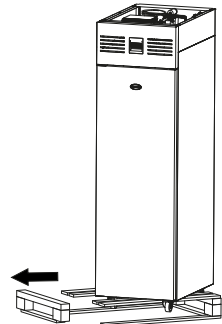


- 5 With at least 2 people supporting the appliance, using the 19mm socket, secure the rear castors. It should be ensured that the castor spacers provided are fitted as indicated between the appliance base and the castor.

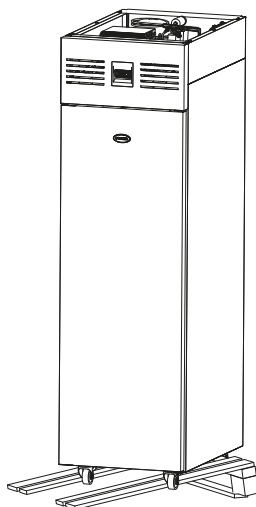


- 6 With at least 2 people supporting the appliance, using the 19mm socket, secure the front castors. It should be ensured that the castor spacers provided are fitted as indicated between the appliance base and the castor.

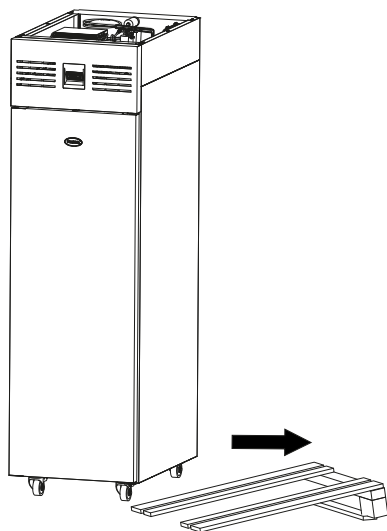
Note - Pallet parts are shown removed for illustration purposes only and should not be removed at this point.



- 7 Check that the castors are secured. With at least 3 people supporting the appliance, remove the front section of the pallet as shown using the crow bar and hammer.



- 8 With at least 3 people supporting the appliance remove the rear section of the pallet as shown using the crow bar and hammer.



Remove the remainder of the pallet. Ensure that all packaging is disposed of in an appropriate way in accordance with and local regulations for waste disposal.



# Start-Up and Test Sequence

After unpacking, clean (cleaning directions supplied within this manual) and allow the appliance to stand for 60 minutes before turning on.

△ Ensure the appliance is situated on a firm, level surface, away from both hot and cold air sources, as this will affect its performance.

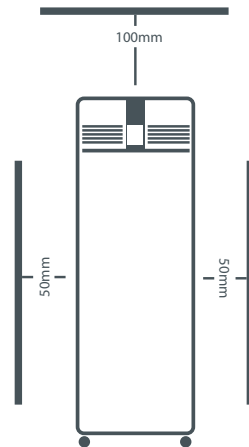
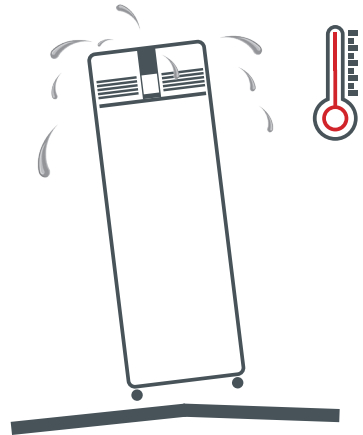
△ Place the appliance in a location so as not to exceed the maximum rated ambient temperature.

△ The appliance produces warm air when operating normally and requires adequate ventilation. The dimensions indicated are a minimum.

⚠ Connect the appliance to a suitable power supply. Do not connect or disconnect the appliance with wet hands. The appliance will turn on automatically displaying the actual internal temperature of the appliance and 'PF'. To cancel the alarm press button 1. If this does not happen and the display shows '-' press and hold button 1 for 3 seconds to turn on the appliance.

ⓘ As the operating temperature has been pre-set no adjustments are required. Allow the appliance to reach its normal operating temperature before loading with product.

△ The appliance is designed for the storage of product at the appropriate temperature. It is not designed to chill or freeze product from a higher temperature. Using the appliance in this manner may result in malfunction, damage and invalidate the warranty.

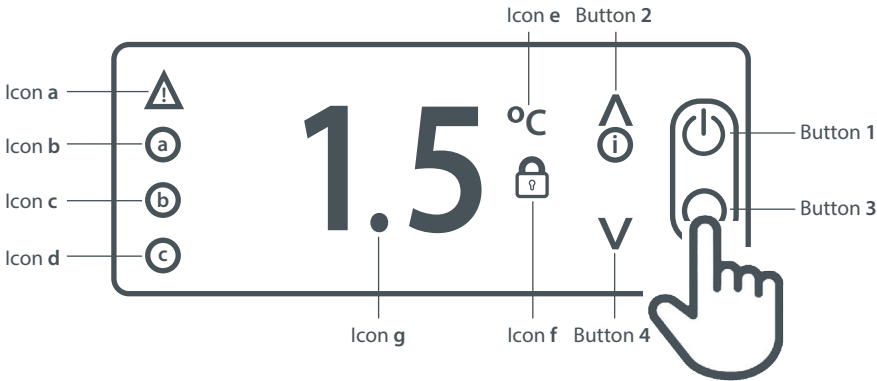


# 3

## Using the appliance



### Display Icons and Buttons



Icon		Button	
a	Compressor on / Alarm	1	On / Off / Standby
b	Evaporator fans on	2	Up / Increase value
c	Defrost on	3	Back / Exit
d	2nd operating function on	4	Down / Decrease value
e	°C / User menu active		
f	Keypad locked / Service function active		
g	Decimal point / Defrost active		

Note - Icons a, b, c, d are only visible after pressing either buttons 1, 2, 3 or 4.



The appliance is designed for the storage of product at the appropriate temperature. It is not designed to chill or freeze product from a higher temperature. Using the appliance in this manner may result in malfunction, damage and invalidate the warranty.

### Standby

Pressing button 1 for 3 seconds will turn the unit on or into standby. When in standby the display will only display '-'. The remainder of the display will be blank. When operating normally, the display will show the internal temperature of the cabinet.

## Set Point

To display the appliance Set Point, with the display showing the temperature, press button 2 for 3 seconds and the display will show 'SP'. Then press button 1 once to display the current set point.

Adjust the set point using button 2 to increase and button 4 to decrease. Press button 1 to save the new value and the display will show 'Loc'. If button 1 is not pressed the new value will not be stored. Exit by pressing button 3.

If the Set Point cannot be adjusted to the value required please contact your authorised Foster dealer for advice.

The display will resume normal operation after 30 seconds or if button 3 is pressed.

## Keypad Security Settings

The keypad can be locked to prevent unauthorised adjustment of the appliance and it's operating temperature.

When the keypad is locked no adjustments can be made using the keypad and icon 'f' will be displayed.

To lock or unlock the keypad press and release button 2 for 3 seconds and the display will show 'SP'. Release the button and then press button 2 once and the display will show 'Loc'. Press button 1 to display the current keypad lock status. Adjust using button 2 and button 4 to set the value to 'Yes' to lock the keypad and 'no' to unlock the keypad. Press button 1 to save the new value. If button 1 is not pressed the new value will not be stored. The display will resume normal operation after 30 seconds or if button 3 is pressed.

## Defrost

The appliance has an automatic defrost function and will defrost periodically each day without any user intervention. This process is normal and does not affect product stored in the appliance. During defrost the appliance can be used as normal.

To start a defrost manually press and hold button 1 for 5 seconds. This will turn off the appliance. When this happens do not release the button and after 2 more seconds the display will indicate a defrost has commenced (dEF is briefly displayed) and the button can be released. The appliance set point temperature will be displayed during defrost and icon 'g' will flash to indicate a defrost is in progress.

The defrost will operate for it's full duration, it is not possible to cancel a defrost when it has started.

## Keypad Sounds

If the user does not require the keypad to indicate with a sound when a button is pressed this can be turned off. Press and hold button 2 for 3 seconds until the display shows 'SP'. Press button 2 until the display shows 'biP'. Press button 1 to display the current value. 'Yes' indicates keypad sounds are active and 'no' indicates keypad sounds are not active. Select the value required and press button 1 to save the new value. If button 1 is not pressed the new value will not be stored. Exit with button 3.



## Shelves, Supports, Loading and Air Flow

The appliance is supplied with racking capable of holding 16 trays or shelves. The position of these shelves is not adjustable.

Each shelf position is capable of holding up to 40kg of product evenly distributed. Shelves are not provided and the maximum weight indicated is for the shelf position. The user should be aware of the maximum load of any shelf used within the appliance. Where the maximum load of the shelf is greater than 40kg the maximum load per shelf is 40kg evenly distributed.

Do not block air vents with product. A minimum of 25mm should be maintained between the top of the product and the shelf above.

Do not place product directly on the base of the appliance.

Always ensure air can circulate around/through the stored product. It is important that for optimum energy and temperature performance that adequate airflow is maintained around the perimeter of the shelves, and around all stored products.

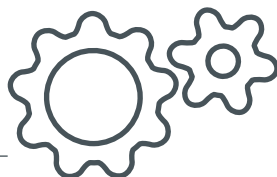


## Alarms Notification

If an alarm condition occurs the appliance will indicate this with an audible signal, by illuminating icon 'a' and displaying a fault code from the list in the 'Troubleshooting' section of this manual. The audible notification can be muted temporarily by pressing button 1. While the fault is still present icon 'a' will continue to be illuminated and the display will cycle between the fault code and the appliance temperature.



# Maintenance



## Cleaning and Maintenance

**IMPORTANT:** This appliance is heavy. When moving the appliance care should be taken and correct safe practices followed. Prior to cleaning ensure that the correct PPE is available and utilised and that the appliance is switched off and disconnected from the power supply. Do not disconnect or connect the appliance from the power supply with wet hands. Following cleaning, only when the appliance is dry should the appliance be reconnected to the power supply and switched on.



Cleaning should be carried out periodically or as required depending on application.

Switch off the appliance, disconnect from the power supply and remove all products, racking and shelves. Care should be taken with the racking and shelves being inspected for any signs of damage resulting in sharp edges. Ensure that body parts do not come into contact with cold surfaces.

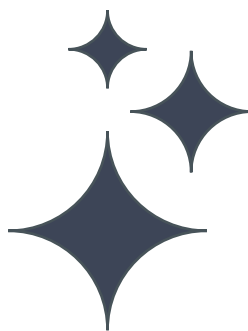
When cleaning a freezer it is recommended that the internal temperature is allowed to increase to above freezing prior to cleaning.

Wash all internal and external surfaces with a mild liquid detergent diluted as per the manufacturer's instructions. Rinse surfaces with clean water and dry thoroughly.

Never use wire wool, other abrasive substances, cleaning agents with a high acid or alkaline content (e.g. bleach acid or chlorine) or similar products as they can damage the appliance.

When the appliance has been cleaned and dried, refit the racking and shelves.

Re-connect the appliance to the power supply adhering to the previous guidelines above. Switch the appliance on and allow it to reach it's normal operating temperature before re-loading product.



## Regular Maintenance

Where the regular cleaning regime previously described does not remove dirt or grease deposits from the condenser, it should be cleaned by a competent engineer. We recommend that an engineer services the appliance every 6 to 12 months to maintain your warranty and ensure optimal performance of your appliance. We recommend that service is carried out by an authorised Foster agent or by contacting the Foster Service team using the contact details in this manual.

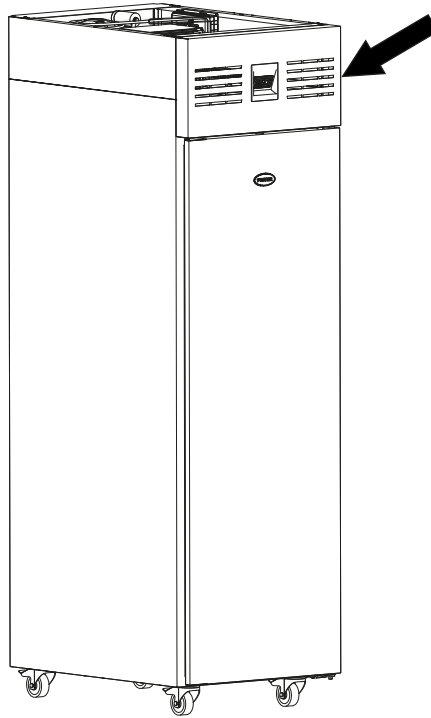


**6-12 MONTHS**

# Cleaning

## Condenser

Use a soft brush or vacuum to remove loose dust and dirt from the Condenser Air Grill.

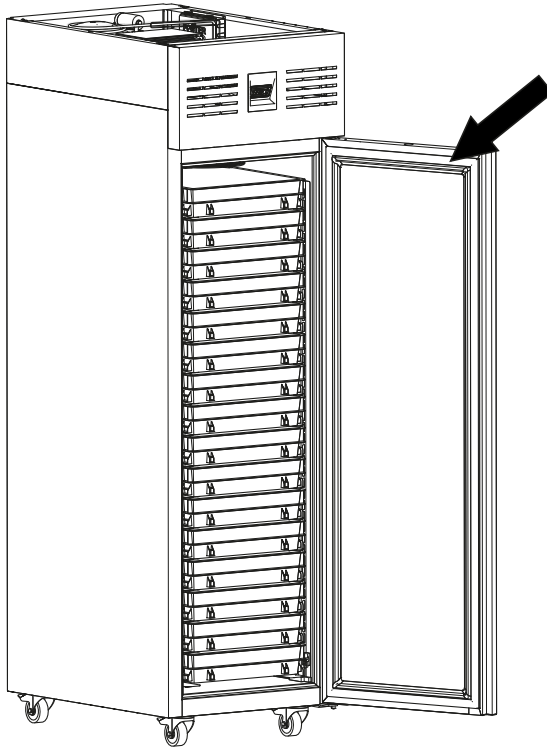


Regular cleaning of the condenser (located behind the front cover) increases energy efficiency and prolongs the life of your appliance.

Never use a wire brush, abrasive or corrosive materials to clean the condenser. This should be carried out periodically, by a competent engineer as outlined in the Regular Maintenance section of this manual.

## Gasket

All door gaskets should be inspected on a regular basis and replaced as necessary if damaged. To clean, wipe with a warm damp soapy cloth followed by a clean damp cloth. Finally dry thoroughly.

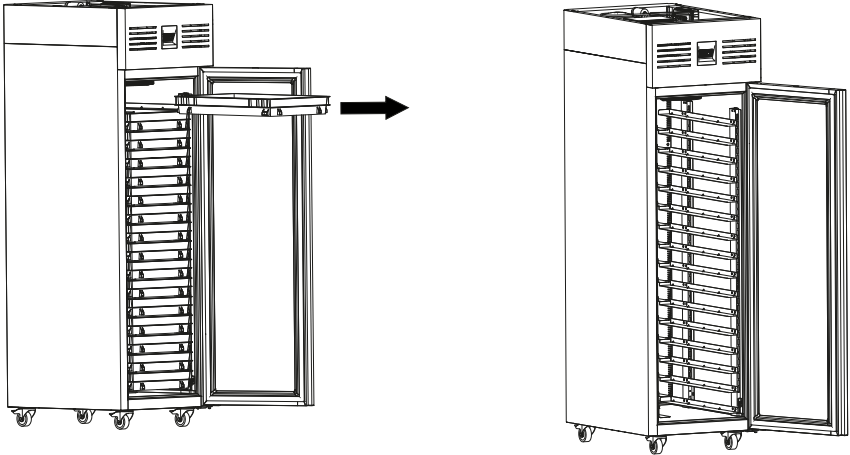


## Racking and Trayslide Removal

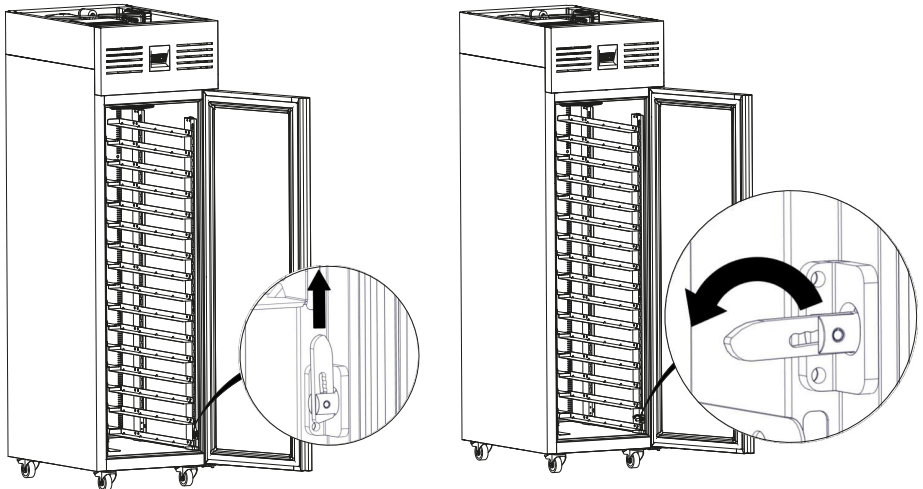
Note - It is recommended that suitable gloves be worn when removing the racking. The racking is heavy, avoid lifting more than you are able to comfortably and also care should be taken not to trap body parts in the racking mechanism.

### Partial Removal

- 1 Remove the trays



- 2 Release the level latch at the base of the rack.

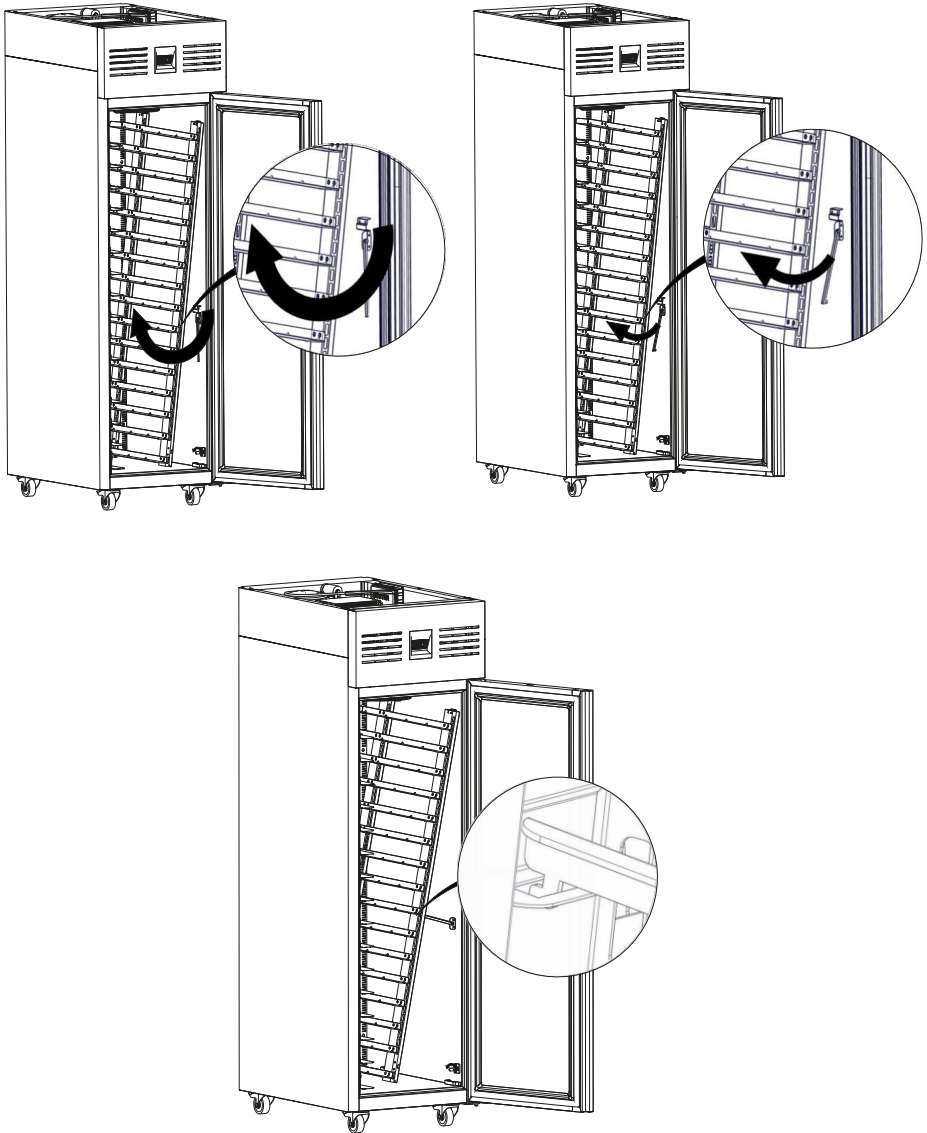




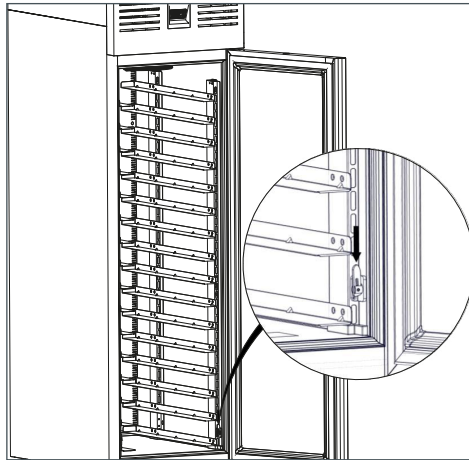
3 Hinge the rack outwards and secure with the locking lever.



The lever **MUST** be engaged as shown to fully secure the rack into position.

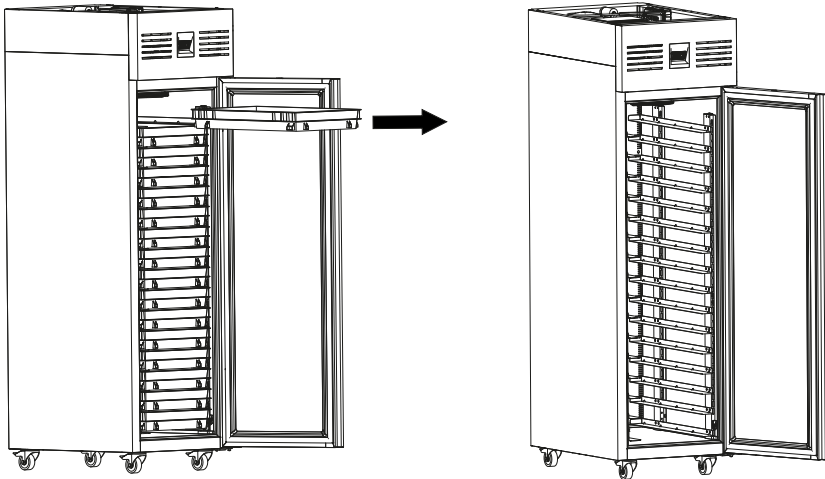


- 4 Refitting is the reverse of removal. Ensure that the lever latch is placed in the locked position.

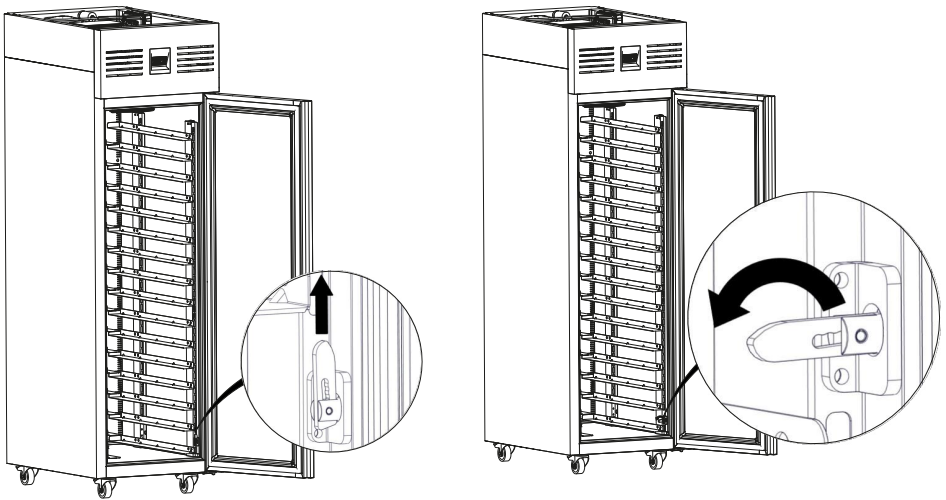


### Full Removal

- 1 Remove the trays

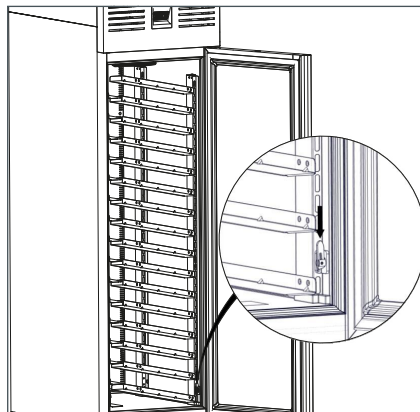


- 2 Release the level latch at the base of the rack.



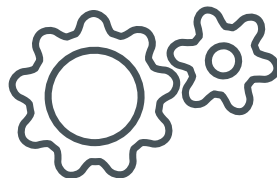
- 3 Lift the rack from the hinge locator and remove.

- 4 Refitting is the reverse of removal. Both hinges **MUST** be correctly located when refitting the rack. Ensure that the lever latch is placed in the locked position.



# Troubleshooting

## Alarms/Warnings:



During operation the current temperature inside the appliance will be displayed. At certain times this will change to indicate a particular appliance operation or fault. The indicators you may see are as follows:

**hi** - The internal temperature of the appliance is higher than it should be. Ensure that the door is closed and that the air flow inside is not obstructed by excessive or poor loading of product. The alarm will reset if the temperature falls to a normal level. If this does not happen please contact your authorised dealer or Foster Service.

**Lo** - The internal temperature of the appliance is lower than it should be. Check to ensure that the appliance has not been loaded with product at a lower temperature than the normal appliance operating temperature. If this is not the case please call your authorised dealer or Foster Service.

**do** - The appliance door is open. Close the door to cancel the alarm.

**tA** - This indicates that the internal temperature probe has failed. Call your authorised dealer or Foster Service to arrange for this to be replaced. During this time the appliance cannot maintain an accurate temperature and all product should be removed and the appliance switched off.

**tE** - This indicates that the evaporator probe has failed. Call your authorised dealer or Foster Service to arrange for this to be replaced.

**PF** - The mains power has been removed from the appliance for a period of time and has now been restored. This may have resulted in a rise in appliance temperature. Caution should be taken when using products stored within to ascertain whether these products are suitable for use. Upon restoration of the power supply the appliance will resume normal operation and the PF can be cancelled by pressing button 1 once.

**hC** - The condenser temperature is higher than it should be. If the appliance is being subjected to particularly high ambient temperatures steps should be taken to reduce this. If the ambient temperature is not high or reducing the temperature does not rectify the fault please contact your authorised dealer or Foster Service.

**Cnd** - The condenser clean period has expired. Please contact your authorised dealer or Foster Service.

While in an alarm condition icon 'a' will also be illuminated. The audible alarm can be muted temporarily by pressing button 1.

(Some indications are only visible periodically during specific appliance operations such as defrost or when activated through use of the appliance).

**Before calling your supplier please make sure that:**

<b>Problem</b>	<b>Check</b>	<b>Solution</b>
The appliance is not functioning	Is the appliance plugged in and the socket switched on?	If the appliance is plugged in check that the socket is 'live' by plugging another appliance in to see if that works.
	Has the fuse blown?	Check the fuse and if necessary change it for a new one
The appliance is not cooling or it is not reaching the required temperature	Is the appliance switched on?	Check that the temperature is displayed. If the display shows '-/' switch on the appliance as it is in standby
	Is the condenser blocked or dirty?	Inspect and clean the condenser if necessary as described in this manual
	Is the appliance positioned close to a heat source?	Is the heat source affecting the performance of the appliance. If possible move the appliance away from the heat source.
	Is the appliance loaded correctly?	Check the loading of the product contained in the appliance is in accordance with the guidelines in this manual
There is something other than the temperature displayed on the controller	Is the display showing one of the alarms/warnings above?	The display may show indications shown in the 'Alarms and Warnings' section of these instructions. For anything else contact your authorised dealer or Foster Service.

If the reason for the malfunction cannot be identified, disconnect the electrical supply from the appliance and contact your authorised dealer or Foster Service. When requesting a service call, please quote the model and serial number which can be found on the inside of the appliance on the right hand wall and begins with 'E'.



The Refrigeration Experts

**For more information:**

+44 (0) 1553 698485

[regional@foster-gamko.com](mailto:regional@foster-gamko.com)

[fosterrefrigerator.com](http://fosterrefrigerator.com)

**For service and spares:**

For service +44 (0) 1553 780333

[service@foster-gamko.com](mailto:service@foster-gamko.com)

For parts +44 (0) 1553 780300

[parts@foster-gamko.com](mailto:parts@foster-gamko.com)

Document ID code: 00-570688v4

Original Instructions